Teandra Davis

davisteandra@gmail | 919.696.6211 | Charlotte, NC
GitHub | LinkedIn | Website

EDUCATION

UNIVERSITY OF NORTH CAROLINA CHARLOTTE / CHARLOTTE, NC   *2019 – 2023*
Bachelor of Arts in Computer Science; Concentration in Information Technology; Graduated Cum Laude

SKILLS

SOFTWARE DEVELOPMENT: Java, Python, C++, Shell, HTML, CSS, Bootstrap, JavaScript, React.js, Node.js
FOUNDATION CONCEPTS: Agile/Scrum Methodology, Data Structures, UX Design, Graphic Design
DEVELOPMENT TOOLS: Git, Figma, Adobe Suite, Docker, VM, Visual Studio Code
DATABASE MANAGEMENT: MongoDB, SQL, PostgreSQL
ADDITIONAL SKILLS: Problem Solving, Team Collaboration, Technical Documentation, High Adaptable, Communication

PROFESSIONAL EXPERIENCE

IT SUPPORT SPECIALIST
State of North Carolina / Raleigh, NC   *June 2024 – Present*

- Provided customer support across several North Carolina counties in accordance with Service Level Agreements set forth by the NCAOC's IT department.
- Supported personal computer systems by installing, configuring, and maintaining hardware and software for judicial staff.
- Provided support to local area networks by installing, maintaining, and troubleshooting LAN hardware and software that includes file servers, routers, switches, and other telecommunications equipment.
- Listen to customers to identify problems, then make necessary corrections or assist vendors in corrective actions.
- Facilitate moves and relocations of judicial facilities, including courthouses and other office locations.
- Test and recommend hardware and software configurations on an as-needed basis.

INFORMATION & COMMUNICATION TECHNOLOGY SPECIALIST I
State of North Carolina / Raleigh, NC   *November 2023 – May 2024*

- Leveraged detailed knowledge of computer systems and peripherals to optimize web content development and management, ensuring compatibility and performance across various platforms.
- Conducted comprehensive website audits and updates, ensuring seamless functionality, user-friendly navigation, and compliance with accessibility standards.
- Created high-quality digital content that supports system functionalities and meets the technological standards required for sophisticated corporate environments.
- Collaborated with internal teams to ensure a consistent and effective communication approach across all platforms and media.
- Enhanced team dynamics and operational success by fostering effective collaborations, driven by strategic problem-solving in technical environments.

SOFTWARE DEVELOPER INTERN
Visual Risk IQ / Charlotte, NC   *June 2023 – September 2023*

- Collaborated with the team to design and implement AI-driven application using Angular.
- Actively participated in meetings, ensuring clear dissemination of information and alignment with project requirements.
- Enhanced system features by recommending and implementing appropriate software changes and fixes.
- Utilized strong problem-solving skills to troubleshoot and resolve complex issues during the production phase.
- Streamlined communication processing using technical tools, showcasing the ability to convey information effectively in a change-driven environment.

CERTIFICATIONS

CompTIA Security+: SY0-701, CompTIA   **IN PROGRESS**
Adobe Certified Professional: Premiere Pro, Adobe   **2018**
Adobe Certified Professional: Photoshop, Adobe   **2018**

PROJECTS

PROFESSIONAL WEBSITE   **January 2024 - Ongoing**

Developed a personal website showcasing my professional portfolio, utilizing React.js for dynamic user interfaces and HTML/CSS for responsive design and styling. The site features an interactive layout, optimized for both desktop and mobile viewing, effectively presenting my skills, experience, and projects.